A few ways that this work manifests for our library partners are:

- **Copyediting & Typesetting**
  - Publishing platforms partners were often in pain points discussion, largely due to the amount of manual, time-consuming work required for these tasks. This was also an area where several respondents said that existing software (including Word, LaTeX, and InDesign) are insufficient, and where the publishing platforms partners were focused labor required for these tasks. This was also an area where several library staff are doing quality control and correction when layout fails themselves, and it is a time-intensive process.

- **Lack of Library Control**
  - Some of the ways that a lack of library control impacted libraries were:
    - coordinating with specialists who aren't very familiar with larger goals and mission of library publishing
    - managing expectations of partners—copyediting & typesetting, lack of library control over the process, and staffing

- **Staffing**
  - Staffing plays a large role in what services libraries can provide, as well as the scale at which they can provide them. Most partner programs had just one or two staff working on journal publishing, and none had more than five.

- **Sources of Pain Points**
  - Some of the ways that staffing has impacted publishing programs were:
    - ability to handle time-consuming, manual work
    - instability to scale-up the number of journals published by the library
    - inability to provide customized services to different journals
    - balancing publishing dates with other library duties
    - lack of staff for oversight/continuity needs during publication of peer-reviewed content
    - lack of developers/developer time to improve platform features/fix bugs
    - lack of developers to make improvements or fix software issues

- **When Pain Points Occur**
  - When pain points occur, they can be experienced throughout the entire publishing process, such as:
    - submission & review
    - post-publication
    - production

We will be sharing more information about pain points from Library Publishing Coalition’s Twitter account @techinlibpdx and using the hashtag #LibPubWorkflows in the next month!

Over the next 14 months, we will hold an in-person project meeting, conduct a second set of interviews, release documentation and visualizations representing the workflows of each partner library, and conduct deeper research into a few of the larger goals and mission of library publishing.

Please also feel free to contact me with any questions or suggestions!

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Next Steps

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