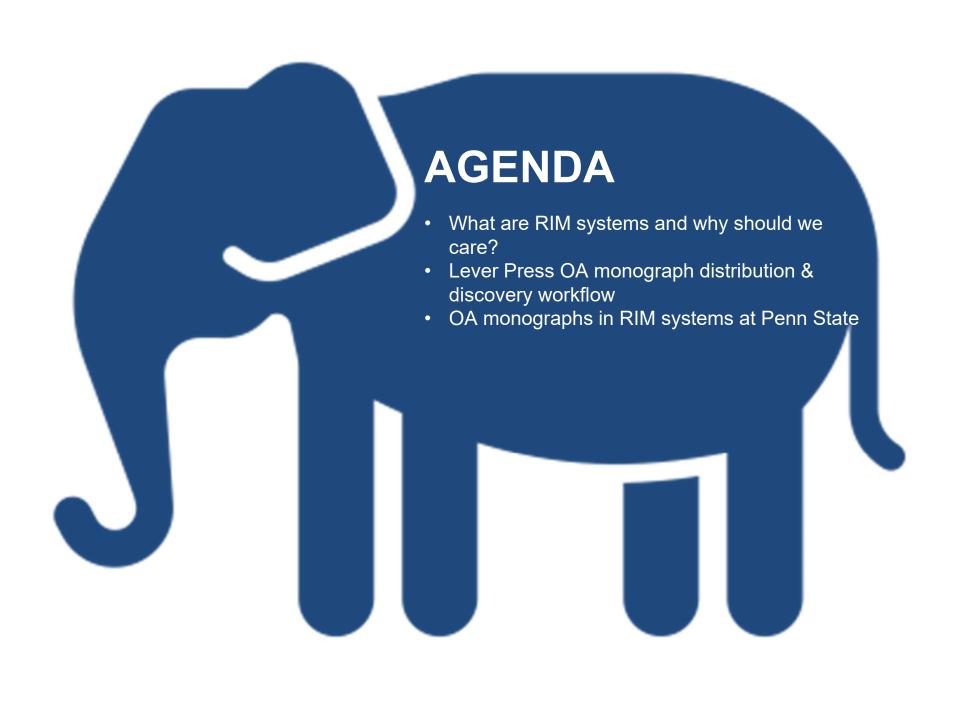
Where are all the books?

Why OA ebook authors don't get the recognition they deserve and how we can fix the situation

- Rebecca Bryant, Senior Program Officer, OCLC Research
- **Jeff Edmunds**, Digital Access Coordinator, Penn State University Libraries
- Terri Geitgey, Program Manager, Lever Press





Rebecca Bryant, PhD

Senior Program Officer, OCLC Research

bryantr@oclc.org @RebeccaBryant18

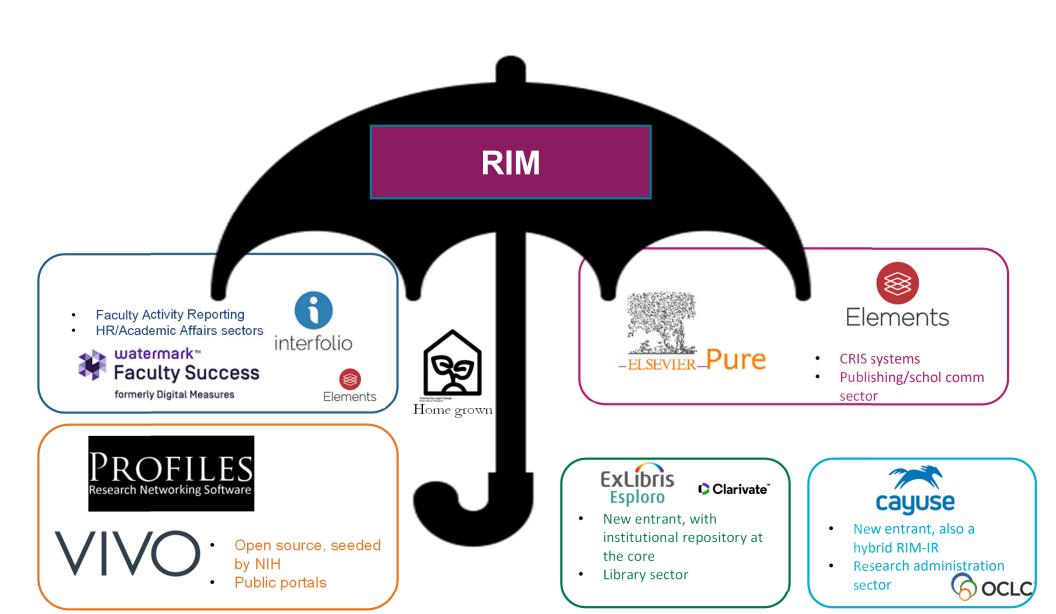
https://orcid.org/0000-0002-2753-3881



What the %\$&! is Research Information Management?

Research Information Management (RIM) systems support the transparent aggregation, curation, and utilization of data about institutional research activities.





Research Information
Management (RIM) systems
support the transparent
aggregation, curation, and
utilization of data about
institutional research
activities.





Why is there so little agreement on what we call these things (in the US)?

Disparate use cases

- Each system is often developed to support a single use case
- Separate communities have evolved

Lots of stakeholders

- ... In a complex adaptive university system
- They often know little about what other stakeholders are doing

Few national mandates

 RIM systems are rarely used for compliance monitoring in the US (for now)



Who are the stakeholders?

Institutional leaders at research institutions

- VP Research
- Provost
- CIO
- Faculty affairs
- Academic departments & research institutes

Faculty & other researchers

External audiences like government & business

Internal units that engage external audiences

• Corporate relations, advancement, tech transfer, etc.

Library leaders

 Metadata librarians, Bibliometrics and research impact (BRI) librarians

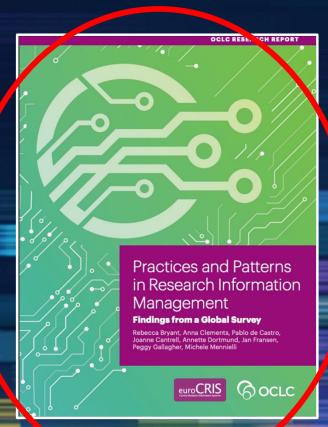
RIM practitioners



OCLC Research publications on Research Information Management



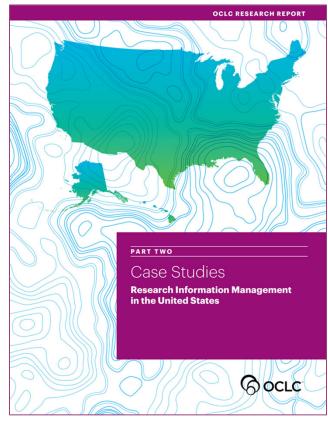




oc.lc/rim

Research Information Management in the United States





oc.lc/us-rim-report



Research Information Management in the United States

Methodology

Case study institutions

- Case study approach
- 5 US research universities with a diversity of:
 - Uses
 - Products
 - Scale
 - Stakeholders
- Semi-structured interviews with 39 individuals at 8 institutions

oc.lc/us-rim-report



Penn State



Texas A&M



Virginia Tech



UCLA



University of Miami

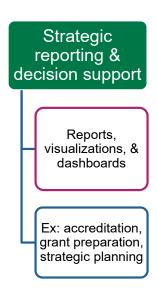


6 high level RIM use cases

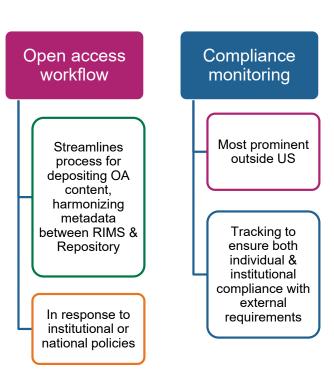
Public portal Public profiles Promotes expertise discovery, reputation management, economic

development

Using to update faculty web pages, etc. Reduces data reentry, saves time

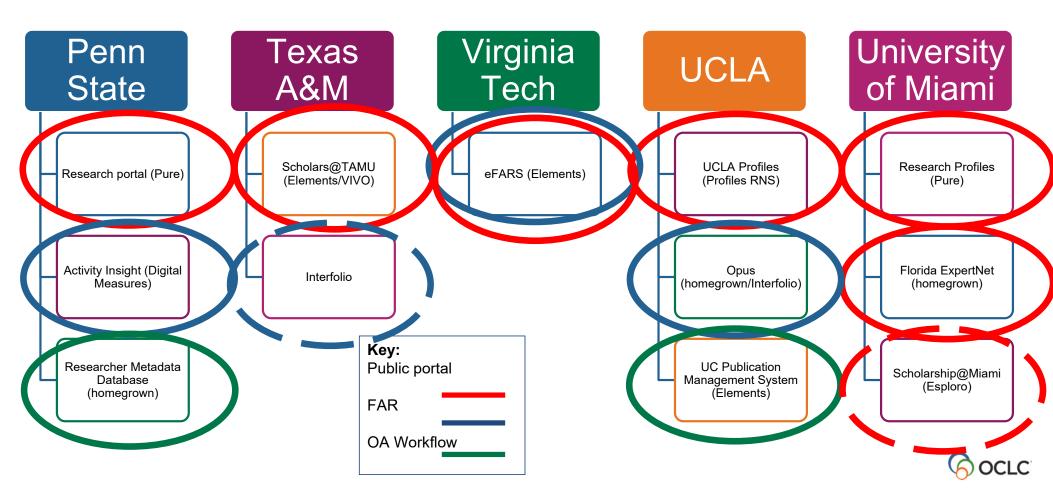








Most institutions have multiple RIM systems, supporting multiple uses



RIM SYSTEMS ARE MADE POSSIBLE BY METADATA HARVESTING AT SCALE



Why now? Because we can.



Advancing technologies, standards, and networked information

- Persistent Identifiers (PIDs)
 - o DOIs
 - o ORCIDs
 - ROR identifiers for institutions
- Publication metadata harvesting at scale
 - PubMed
 - Scopus
 - Web of Science







☐ Comment/debate (328)

Show all >

Hellenistic authors

Olson, S. D., Jan 1 2019, In: Classical Quarterly. 68, 2, p. 1-3 3 p. Research output: Contribution to journal > Review article > peer-review

EXPERTS@MINNESOTA

Research Units Projects and Grants University Assets Research output Find Research outputs Q Advanced search SELECTED FILTERS CLEAR ALL < Search in all content Filters for Research output 2019 × Sustainable Development Goals 1 - 50 at of 11,479 results ☐ SDG 3 - Good Health and Wellublication Year, Title (descending) > Export search results being (2676) 2019 ☐ SDG 7 - Affordable and Clean Energy (223) ☐ SDG 13 - Climate Action (216) (CDC)-Rhodium-catalyzed hydroallylation of vinylarenes and ☐ SDG 15 - Life on Land (140) 13 ☐ SDG 16 - Peace, Justice and Strong 1,3-dienes with allyltrifluoroborates Scopus Institutions (116) citations Marcum, J. S., Cervarich, T. N., Manan, R. S., Roberts, C. C. & Meek, S. J., May 22 2019, Show all > In: ACS Catalysis. 9, 7, p. 5881-5889 9 p. Research output: Contribution to journal > Article > peer-review Type ☐ Article (8631) O Vinylarene O Rhodium O Hydrides O Nucleophiles O Protonation Review article (726) ☐ Conference contribution (713) ('High quality') in amphis, fr. 26 and other late classical and early ☐ Chapter (352)

Scopus

citations

DATA SOURCES

PUBLICATION DATABASES

LOCAL DATA SOURCES

LOCAL KNOWLEDGE

DATA PROCESSING

ETL PROCESSES

PUBLICATION HARVESTER

METADATA EDITOR

DATA

STORE

DATA TRANSFER METHODS

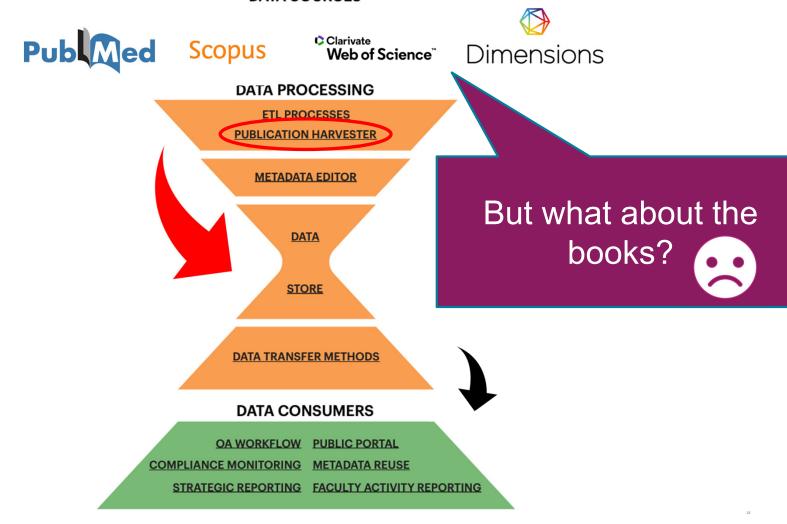
DATA CONSUMERS

OA WORKFLOW PUBLIC PORTAL

COMPLIANCE MONITORING METADATA REUSE

STRATEGIC REPORTING FACULTY ACTIVITY REPORTING

DATA SOURCES



DATA SOURCES

PUBLICATION DATABASES LOCAL DATA SOURCES LOCAL KNOWLEDGE **DATA PROCESSING** FTL PROCESSES PUBLIC. TON HARVESTER METADATA EDITOR DATA STORE **DATA TRANSFER METHODS DATA CONSUMERS** OA WORKFLOW PUBLIC PORTAL

COMPLIANCE MONITORING METADATA REUSE

STRATEGIC REPORTING FACULTY ACTIVITY REPORTING

Manual entry

 Direct import from other data sources like MLA bibliography

Books & chapters aren't arriving in RIM systems



Increasing adoption of RIM systems within North American institutions



Requires manual entry by library staff



Disproportionately impacts humanities & social science scholars, who aren't getting full credit for their work



CHEFS

Guest Post: Scholarly Book Publishing Workflows and Implications for RIM Systems

By REBECCA BRYANT, CHARLES WATKINSON, REBECCA WELZENBACH | DEC 6, 2021 | 0 COMMENTS

BOOKS | DISCOVERY | INFRASTRUCTURE | LIBRARIES | METRICS AND ANALYTICS | OPEN ACCESS | TECHNOLOGY | TOOLS | UNIVERSITY PRESS

♥ 6 in < 6 shares

PRINT THIS PAGE

Editor's Note: Today's post is by Rebecca Bryant, Charles Watkinson, and Rebecca Welzenbach. Rebecca Bryant is Senior Program Officer with OCLC. Charles Watkinson is is Director of University of Michigan Press and Associate University Librarian for Publishing at the University of Michigan. Rebecca Welzenbach iis Research Impact and Information Science Librarian at the University of Michigan.

Research Information Management (RIM) is an area of considerable growth for North American institutions today. Research universities like the <u>University of California</u>, the <u>University of Michigan</u>, and <u>Virginia Tech</u> use RIM systems in support of a variety of use cases. A <u>recent OCLC Research report</u> documents the RIM practices at five US case study institutions, and identifies six RIM use cases:

- · Faculty activity reporting (FAR)
- · Public portals for expertise discovery and showcasing research
- · Metadata reuse
- · Strategic reporting and decision support
- · Open access workflows
- · Compliance monitoring



Exercise



Think about a publication in your catalog



Do you think it will make it into the RIM system at the author(s)' institution?

References

- Bryant, Rebecca, Jan Fransen, Pablo de Castro. Brenna Helmstutler, and David Scherer. 2021. *Research Information Management in the United States: Part 1—Findings and Recommendations*. Dublin, OH: OCLC Research. https://doi.org/10.25333/8hgy-s428.
- Bryant, Rebecca, Jan Fransen, Pablo de Castro. Brenna Helmstutler, and David Scherer. 2021. *Research Information Management in the United States: Part 2—Case Studies*. Dublin, OH: OCLC Research. https://doi.org/10.25333/qv1f-9e57.
- Bryant, Rebecca, Anna Clements, Pablo de Castro, Joanne Cantrell, Annette Dortmund, Jan Fransen, Peggy Gallagher, and Michele Mennielli. 2018. *Practices and Patterns in Research Information Management: Findings from a Global Survey*. Dublin, OH: OCLC Research. https://doi.org/10.25333/BGFG-D241
- Bryant, Rebecca, Annette Dortmund, and Constance Malpas. 2017.

 Convenience and Compliance: Case Studies on Persistent Identifiers in European Research Information.

 Dublin, Ohio: OCLC Research. doi:10.25333/C32K7M
- Bryant, Rebecca, Anna Clements, Carol Feltes, David Groenewegen, Simon Huggard, Holly Mercer, Roxanne Missingham, Maliaca Oxnam, Anne Rauh and John Wright. 2017. *Research Information Management: Defining RIM and the Library's Role*. Dublin, OH: OCLC Research. doi:10.25333/C3NK88
- Clarke, M., & Ricci, L. (2021). OA Books Supply Chain Mapping Report. https://doi.org/10.5281/ZENODO.4681725





Lever Press OA Monograph Distribution & Discovery Workflow

info@leverpress.org leverpress.org

Terri Geitgey Program Manager, Lever Press Publishing Services Librarian, Michigan Publishing

What Is Lever Press?

Open Access Digital First Peer Reviewed

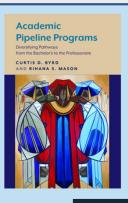
INNOVATIVE SCHOLARLY PUBLISHING WITH NO FEES TO AUTHORS, INSTITUTIONS, OR READERS

Lever's Current Titles

What Kind of Island in What Kind of Sea











Vinyl Theory







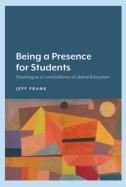




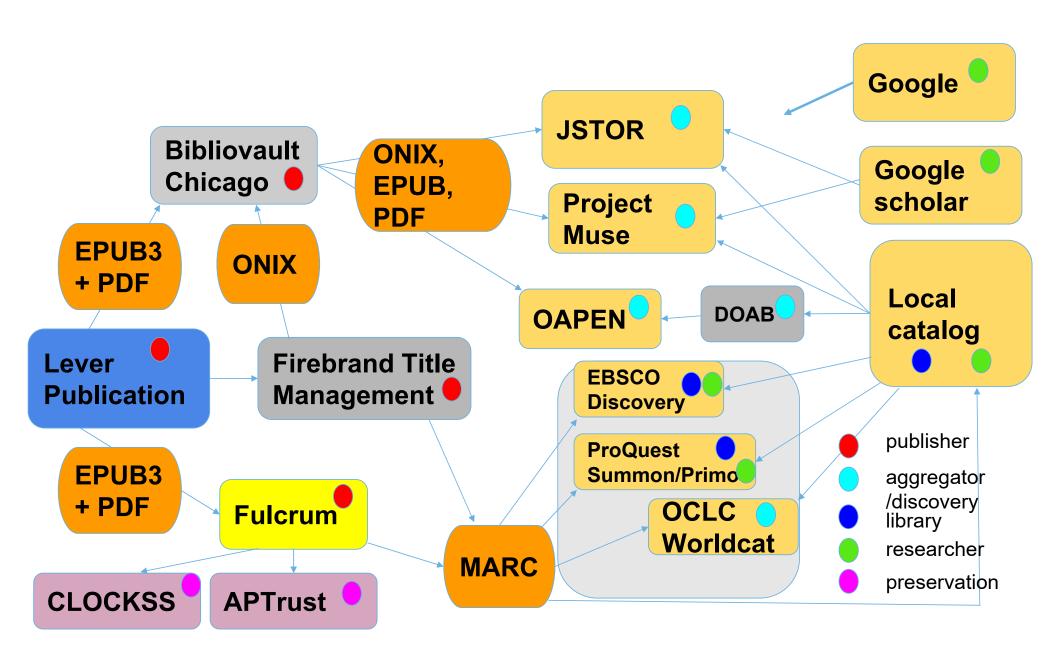












Components that help increase discoverability

Fulcrum Platform

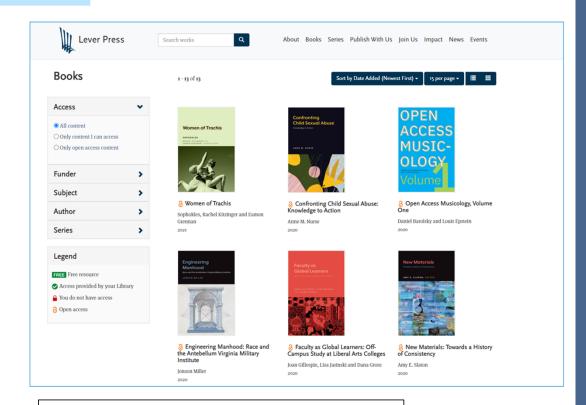
Open Source publishing platform based on Samvera Fedora infrastructure.

Initial development was supported by the Andrew W. Mellon Foundation.

Allows multimedia, data-rich, digital first publication of "book-like things."

Integrated with open source tools for other types of publications such as Janeway (for journals), and indexed by Google Scholar as well as Google

Foregrounding core library values, especially the need to ensure accessibility and durability for complex digital objects.



https://www.fulcrum.org/leverpress

MARC Records

High-quality MARC records

Free download under CC0 license

Sent to EBSCO EDS, ProQuest Summon, and OCLC WDS

Persistent Identifiers

Crossref DOIs assigned at title level

OA ISBNs assigned to ebooks

ORCIDs if supplied (not required)

Metadata

Robust metadata records in local Title Management system

Metadata flows to CDC Title Management => BiblioVault

Firebrand's Eloquence feed distributes to sales channels

BV delivers to e-vendor platforms (e.g. JSTOR OA, MUSE Open, OAPEN/DOAB)

Lever title deliveries

- ✓ BiblioLabs (LYRASIS Biblioboard and Open Research Library)
- ✓ Bookshare and RNIB Bookshare (for accessibility)
- ✓ MUSE Open
- √ JSTOR Open
- ✓ OAPEN/DOAB
- ✓ Dimensions (via ReadCube)

Elsevier Scopus (data is sent, but doesn't appear on site)

- ✓ Clarivate Web of Science
- √ Google Books

Challenges

Missing metadata

Technical glitches

Lack of awareness of vendor system behavior

What could help?

Documentation improvements, running error checks

Assign DOIs at the chapter level

Encourage use of ORCIDs and add RORs

Encourage authors to advocate for title inclusion in their RIMs



Three Leaky Silos

Open Access Monographs in Research Information Management Systems at Penn State

Jeff Edmunds

Digital Access Coordinator

Penn State University Libraries

Research Information Management systems at Penn State

- Watermark Faculty Success (formerly Digital Measures, Activity Insight; P & T silo; manual entry by faculty; limited capacity for ingesting data from other local sources; ORCIDs only if faculty obtain and add them)
- Pure (Elsevier product; data from Scopus, Elsevier's abstract and citation database; grant information from Elsevier's funding database; faculty can add their own info and output)
- Research Metadata Database, RMD (locally created and maintained-receives data from Pure, Watermark Faculty Success, ETD, Penn State News, PSU Law, ScholarSphere, Web of Science, NSF, OA button, Unpaywall, and the PSU LDAP)

Open Access Monographs in RIM Systems

- Identified 11 OA monographs by Penn State authors published by university presses as part of the TOME project
- Searched for these titles in our 3 RIM systems
- Watermark Faculty Success: presumably, all 11 are there, because faculty have a vested interest in recording their own scholarship
- Pure: NONE of eleven are listed under their respective authors
- Research Metadata Database: only ONE of eleven is listed
- BUT: 3 of 4 OA monographs by Penn State authors w/Springer ARE listed in Pure

Patching Leaks: Initial Thoughts

- University presses need to be aware of the implications of their OA publications not showing up in RIM systems
- University presses should encourage authors to obtain ORCIDs or other PIDs
- University presses should assign DOIs at the chapter level in addition to the book level
- Authors should be encouraged to shepherd data about their OA publications through the various pipelines
- RIM vendors (e.g. Elsevier) should be lobbied to do more thorough job of ingesting citations for OA monographs
- Agreements with RIM vendors should include provisions for data protection

A Warning

- Just like the content itself, the metadata should be open too, and not something that can be monetized or misused by for-profit entities
- Current RIM data flows favor for-profit monopolies and Big Publishers (especially Elsevier)
- Sarah Lamdan's article re ICE: https://www.inthelibrarywiththeleadpipe.org/2019/ice-surveillance/

Data Privacy and Library Complicity

"Whether directly or indirectly, some of the companies that sell your library research services also sell surveillance data to law enforcement, including ICE (U.S. Immigration and Customs Enforcement). Companies like Thomson Reuters and RELX Group (formerly Reed Elsevier), are supplying billions of data points, bits of our personal information, updated in real time, to ICE's surveillance program. Our data is being collected by library vendors and sold to the police, including immigration enforcement officers, for millions of dollars." -- Sarah Lamdan, "Librarianship at the Crossroads of ICE Surveillance"

RECOMMENDATIONS



Recommendations

Publishers

- Adopt PIDs!
- Encourage authors to obtain ORCIDs
- Assign DOIs at the chapter level
- Use other PIDs like RORs
- Examine your workflows to optimize OA publications appearing in library& RIM aggregations

Universities

- Encourage adoption of PIDs
- Include provisions for data ownership & protection in RIM license agreements

Authors

 Sign up for &link ORCID iDs to RIM systems

Content platforms

- Ingest more books and chapters
- Be *transparent* about how these are selected